

Brayden Young

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Education

Bachelor of Business Finance Expected Grad. June 2029 University of Nevada, Reno

High School Diploma Graduated June 2025 Robert McQueen High School.

Experience

Scheels – Sparks, Nevada

June 2025 - Present

Shoe Sales Specialist

- Deliver exceptional service by actively engaging customers and providing tailored footwear recommendations.
- Conduct personalized fittings to ensure proper shoe selection, driving customer satisfaction and repeat business.
- Consistently meet or exceed personal sales goals while maintaining professional salesmanship standards.

Scheels – Sparks, Nevada

February 2024 - June 2025

Customer Service Specialist

- Supported day-to-day customer operations, resolving issues efficiently and maintaining high service standards.
- Trained and mentored 30+ cashiers, creating structured training modules and updating procedures.
- Recognized for strong communication, organization, and problem-solving in a fast-paced retail environment.

Scheels – Sparks, Nevada

June 2023 - February 2024

Cashier

- Processed transactions with speed and accuracy, balancing tills averaging \$10,000+ daily.
- Engaged customers with professionalism, ensuring a positive checkout experience.
- Contributed to a work environment that fosters personal pride in being part of a winning team and promotes personal growth.

Skills

- Customer Service & Sales
- Cash Handling & POS Systems
- Team Training & Leadership
- Organization & Time Management
- Problem-Solving & Communication